

Return & Refund Policy for Digital Products

Thanks for purchasing our products at [safetyspecialists.com.au] operated by Industrial Workwear and Safety.

Industrial Workwear and Safety does not provide a refund on online digital products such as digital documents. Only in special circumstances listed below:

1. Accidental purchase (multiple purchase of the same product)
2. Unauthorised purchase payment (stolen credit card)

If you meet the special circumstances you are eligible for a full refund within 14 calendar days of your purchase.

If you have any additional questions or would like to request a refund, feel free to contact us via [Quick Enquiry Form](#).

Return & Refund Policy for Physical Products

Thanks for purchasing our products at [safetyspecialists.com.au] operated by Industrial Workwear and Safety.

In order to be eligible for a refund, you have to return the product within 30 calendar days of your purchase. The product must be in the same condition that you receive it and undamaged in any way.

After we receive your item, our team of professionals will inspect it and process your refund. The money will be refunded to the original payment method you've used during the purchase. For credit card payments it may take 5 to 10 business days for a refund to show up on your credit card statement.

If the product is damaged in any way, or you have initiated the return after 30 calendar days have passed, you will not be eligible for a refund.

If you have any additional questions or would like to request a refund, feel free to contact us via [Quick Enquiry Form](#).